

Edwards, Jonathon

From: Cox, Steve
Sent: 15 October 2021 08:53
To: Edwards, Jonathon
Subject: RE: URGENT: Accident - your driver reg [REDACTED]

Thanks Jon.

I assume he can't be working if he as written off the car, but keep me updated and I will review the Flare later to see how far Shaun got with this one.

Steve Cox
Environmental Health Manager (Commercial)
Torbay Council
C/o Town Hall
Castle Circus
Torquay
TQ1 3DR
Tel: 01803 208025
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Food Safety and Licensing

 @TorbayFSL



Community Safety

Tel: 01803 208025 www.torbay.gov.uk/licensing



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From: Edwards, Jonathon <Jonathon.Edwards@torbay.gov.uk>
Sent: 15 October 2021 07:52
To: Cox, Steve <Steve.Cox@torbay.gov.uk>
Subject: FW: URGENT: Accident - your driver reg [REDACTED]
Importance: High

Good morning Steve,

I got the below email from Torbay Taxi's last night about an accident that did not involve on of their drivers but initially the complainant thought that is was.

They forwarded the details that they had to me and I called [REDACTED] She is the mother of one of 4 passengers (ages 17 and 3 x 18) that was in the vehicle in the early hours of Wednesday morning. These 4 passengers got into the Taxi at Torquay Harbour and were heading to a holiday cottage on the outskirts of Ippelpen.

The accident occurred when the car was only a few hundred yards away from the cottage on a country lane. The driver had allegedly been driving fast for the whole journey and was warned that there was a

sharp corner coming up but did not pay attention to this and that is when the vehicle crashed and rolled over twice. All the passengers managed to exit the vehicle, at this point the driver allegedly told them to go away as it was his livelihood at stake. Police and the ambulance service attended. Since then the passengers have been to hospital to have minor injuries sorted out.

The mother, [REDACTED], is greatly concerned about this driver being out on the road. They believe that he is called Simon and she told me last night that she is waiting to hear back from the Police about the incident and she will forward me information once she has it.

As you can see from the investigation work that Torbay Taxi's did for her the plate is owned by [REDACTED]. I spoke to him a few weeks ago and he goes to [REDACTED] for the winter. But the reason I was speaking to him was about a driver called Simon Setters. He is the one that we discussed yesterday that was caught in a lane doing things in a car. He also got 4 speeding fines in the space of 6 weeks recently. I don't know that this incident was him yet.

I will obviously forward you what I get from [REDACTED] but I just wanted to give you a head up that this is in the back ground at the moment.

Many thanks, Jon.

TORBAY COUNCIL

Jonathon Edwards | Compliance Officer | Food, Safety, Licensing

Town Hall, Torquay, TQ1 3DR
jonathon.edwards@torbay.gov.uk

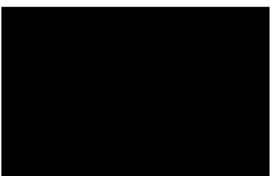
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From: [REDACTED]
Sent: 14 October 2021 15:53
To: Edwards, Jonathon <Jonathon.Edwards@torbay.gov.uk>
Subject: Fwd: URGENT: Accident - your driver reg [REDACTED]

FYI





Registered Office : [REDACTED]

VAT Registration: [REDACTED]

Company Registration No: [REDACTED]

----- Forwarded message -----

From: [REDACTED]

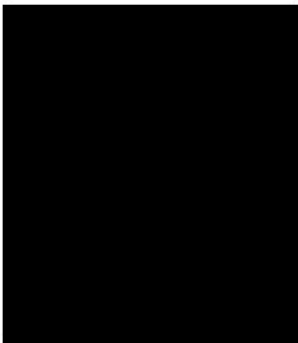
Date: Thu, 14 Oct 2021 at 15:39

Subject: Fwd: URGENT: Accident - your driver reg [REDACTED]

To: Rackley, Shaun <shaun.rackley@torbay.gov.uk>

Hi SHAun,

You may be interested in this email.



Registered Office : [REDACTED]

VAT Registration: [REDACTED]

Company Registration No [REDACTED]

----- Forwarded message -----

From: [REDACTED]

Date: Thu, 14 Oct 2021 at 15:26

Subject: Re: URGENT: Accident - your driver reg no [REDACTED]

To: [REDACTED]

Hello [REDACTED]

Thank you very much for your help. I'm glad it wasn't one of your drivers too, apologies for the mistake there.

The driver gave a name that is not on the license.

I am awaiting the police to contact me.

Thank you again

Regards

[REDACTED]

On Thu, 14 Oct 2021 at 15:04, [REDACTED]

email : [REDACTED]

Good Afternoon [REDACTED]

I've attached a screenshot of the "292 292 (TorbayCab Company) Vehicle that we spoke about.

The name of the plate owner can be different to the Licensed Driver as some rent/co-own vehicles.

Regards,

[REDACTED]

Hackney Carriage Register as at 14:58 on 14 October 2021

Licence Number:	██████████
Issued:	30/03/2021
Commences:	01/05/2021
Expires:	30/04/2022
Name:	██████████
Registration Number:	██████████
Vehicle Description:	Black Toyota
No. of Passengers:	4

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On Thu, 14 Oct 2021 at 14:06, ██████████ wrote:

Dear ██████████

I have just been informed that my daughter and friends were in an accident in one of your taxis who picked them up in Torquay and was taking them back home to their holiday accommodation early hours of Wednesday morning. The accident happened on an unnamed road just a couple of hundred yards or so before their destination. This is a small lane and the driver was driving way too fast hence the crash, the vehicle turned over.

The police and ambulance were called and I am awaiting getting hold of this from the police there in Devon.

My daughter and her friend attended hospital yesterday evening having sustained some injuries.

Naturally I urgently would like to speak with you about this accident and obtain the drivers full details and insurance details.

The drivers name is Simon and his registration was ██████████ with the number ██████████ on the vehicle.

I will appreciate a call at your earliest opportunity.

Kind Regards

